



This document is a guide to the most commonly-used water and sanitation tariffs.
Please see our website for all water and sanitation tariffs for [2026/27](#) (Annexure 6).

Residential Water Tariffs (Domestic Full and Domestic Cluster)		
Water Steps (1kl = 1000 litres)	Level 0 (2025/26) From 1/07/2025 Rands (incl. VAT)	Level 0 (2026/27) From 1/07/2026 Rands (incl. VAT)
Step 1 ($0 \leq 6\text{kl}$)	R24.32 (free for indigent households)	R25.42 (free for indigent households)
Step 2 ($>6 \leq 10.5\text{kl}$)	R33.42 (free for indigent households)	R34.92 (free for indigent households)
Step 3 ($>10.5 \leq 35\text{kl}$)	R49.96 (free for indigent households)	R52.20 (free for indigent households)
Step 4 ($>35\text{kl}$)	R96.37 (free for indigent households)	R100.71 (free for indigent households)

Residential Sanitation Tariffs (Domestic Full and Domestic Cluster)		
Water Steps (1kl = 1000 litres)	Level 0 (2025/26) From 1/07/2025 Rands (incl. VAT)	Level 0 (2026/27) From 1/07/2026 Rands (incl. VAT)
Step 1 ($0 \leq 4.2\text{kl}$)	R17.78 (free for indigent households)	R18.28 (free for indigent households)
Step 2 ($>4.2 \leq 7.35\text{kl}$)	R24.43 (free for indigent households)	R25.11 (free for indigent households)
Step 3 ($>7.35 \leq 24.5\text{kl}$)	R37.72 (free for indigent households)	R42.18 (free for indigent households)
Step 4 ($>24.5 \leq 35\text{kl}$)	R62.04 (free for indigent households)	R73.91 (free for indigent households)

* Sanitation charged to a maximum of 35kl

Domestic Full = Stand-alone houses

Domestic Cluster = Flats, sectional title units, cluster developments and gated villages

Fixed Basic Delivery Charge (domestic users)	
Property value	Monthly Charge Rands (incl. VAT)
R0 - R500 000	No charge
R500 001 - R750 000	R65.71
R750 001 - R1 000 000	R65.71
R1 000 001 - R1 250 000	R75.57
R1 250 001 - R1 500 000	R86.74
R1 500 001 - R1 750 000	R86.74
R1 750 001 - R2 000 000	R92.65
R2 000 001 -R 2 250 000	R97.91
R2 250 001 -R 2 500 000	R103.49
R2 500 001 -R 2 750 000	R125.19
R2 750 001 - R3 000 000	R146.54
> R3 000 000	varies

Fixed Basic Delivery Charge (non-domestic users)	
Size (mm)	Monthly Charge Rands (incl. VAT)
15	R185.07
20	R329.42
25	R514.48
40	R1 313.96
50	R2 054.22
80	R5 274.36
100	R8 216.89
>150	varies

Commercial / Industrial Tariffs

Water Steps (1kl = 1000 litres)	Level 0 (2025/26) From 1/07/2025 Rands (incl. VAT)	Level 0 (2026/27) From 1/07/2026 Rands (incl. VAT)
Water	R43.54	R45.50
Sanitation (standard)	R32.55	R34.01

Schools / Sport Bodies / Religious Institutions / Charities Tariffs

Water Steps (1kl = 1000 litres)	Level 0 (2025/26) From 1/07/2025 Rands (incl. VAT)	Level 0 (2026/27) From 1/07/2026 Rands (incl. VAT)
Water	R43.54	R45.50
Sanitation (standard)	R32.55	R34.01